

newschannel UPDATE

MERCEDES-BENZ USA, LLC

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To:

All Mercedes-Benz Service Directors
All Mercedes-Benz Service Managers
All Mercedes-Benz Shop Foremen
All Mercedes-Benz Technicians

From: William Vetter - Dealer Workshop Services

Date: 18 April 2007

Re: **Launch of the Star Diagnosis System Lease Management System**

Dealer Workshop Services is pleased to announce the first phase launch of the Star Diagnosis System Lease Management System which was demonstrated during the National Parts and Service Managers Meeting in Cancun, Mexico in November 2006.

This management system which will be integrated into Star TekInfo on 23 April 2007 and will allow for the quick and simple management of Star Diagnosis leasing, ordering, invoicing and tracking.

No longer will you have to:

- Remember to renew leases
- Comb through a long lease report for your dealer's lease information
- Submit orders on paper via fax and wait for order confirmations to return via fax
- Call MBUSA for delivery updates or tracking information
- Go look into NetStar Reporting to see your monthly charges.

All of these functions will now be done with the simple click of a mouse in one location; Star TekInfo.

Attached you will find an instructional manual of how you perform these lease management functions in detail.

We hope that you find this system easy and efficient to use while being comprehensive enough to fit your needs. As well, we have future phases of this system currently under development to further streamline the Star Diagnosis Program.

As always, we welcome and encourage your feedback and suggestions for how we can improve this system to serve you better.

Regards,
William Vetter
Dealer Workshop Services

S
service

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Introduction -

The Star Diagnosis System (SDS) Lease Management System will be available on Star TekInfo as of 23 April 2007.

There are a couple of important points about the system that you should know:

- You must access Star TekInfo after logging into NetStar via a desktop PC - This is so the system knows what dealer you are from (by your ID) and can pull up the lease information from your dealer.
 - This means that you will not be able to view your dealer's lease information when accessing Star TekInfo directly from the SDS machine (via the regular internet).
- Anyone in the dealership can view all of the screens in SDS lease management system.
- For security purposes, only users who have been authorized by your dealership's NetStar System Administrator (SA) can place orders for new SDS units or renew existing leases.
 - The NetStar System Administrator (SA) must assign the responsibility of ordering/renewing SDS units to someone in the dealership.
 - Resource Name is : **"SDSDLORD"**
 - Resource Description: **"DLR DIAGNOSIS ORDER TRACK"**.
 - Listed under the 'Service' section of the 'Available Resources' drop down menu

The instructions are broken down into sections about each of the functions with screen shot examples.

Please Note: The data shown on the screen shots are just examples, when you access the system your dealership's data will be shown.

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Menu Layout –

STAR TekInfo

Home Search Parts Training About Site Account

You are Logged In as: Tech2 R5611302 | [Log Out](#)

Your Search has resulted in **31 documents**. Please [click here](#) to narrow your search. [Print List](#)

Star Diagnosis: All SubCategories

Issue Date	Categories ↳ Sub Categories	Document	Description
01-16-2007	Star Diagnosis	Star Diagnosis System purchase information for the Independent Service Providers. (451kb)	Star Diagnosis System purchase information for the Independent Service Providers.
01-16-2007	Star Diagnosis	Dealer SDS Order Form and Price Schedule (69kb)	SDS Order Form and price schedule for 2007
01-12-2007	Star Diagnosis	DAS Patch Table (131kb)	(January 12, 2007 Update) This table outlines DAS Releases and their respective patch notes.
12-21-2006	Star Diagnosis	DAS Patch 2006-12-15-0669 Available for Download (70kb)	DAS Patch 2006-12-15-0669 Available for Download
12-15-2006	Star Diagnosis	DAS Patch 2006-12-11-0665	DAS Patch 2006-12-11-0665 Available for

The menu will now have four new sections:

- Leases – This is where your dealership’s SDS lease records will be displayed.
- Invoices – This is where your dealership will see their monthly charges for SDS.
- Orders – This is where you can order new systems, renew systems that are coming off lease and track all of your pending system orders.
- Inquiries – This is where you can contact Dealer Workshop Services with any questions you may have.

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Lease Menu –

STAR TekInfo

Home Search Parts Training About Site

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Active Leases / History [Click here to export current view to excel](#) [Print List](#)

System No.	Old System No.	System Desc	Lease Start Date	Lease End Date	Is Active	Note (if any)
101178		Basic 2	11/13/2006	11/12/2009	Yes	
101179		Basic 2	11/13/2006	11/12/2009	Yes	
95927		Compact 3	10/16/2006	10/15/2009	Yes	
95928		Compact 3	10/16/2006	10/15/2009	Yes	
95929		Compact 3	10/16/2006	10/15/2009	Yes	
95930		Compact 3	10/16/2006	10/15/2009	Yes	
93310	23352	Compact 3	04/26/2006	04/25/2009	Yes	
58359	19290	Basic 1	04/11/2005	04/10/2008	Yes	
58360	19291	Basic 1	04/11/2005	04/10/2008	Yes	
58361	19292	Basic 1	04/11/2005	04/10/2008	Yes	

1-10 of 49 Records Items per Page: 10 | Page 1

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When you click on the 'Lease' submenu you will see a full record of your dealership's SDS units. This record is sorted with the newest SDS units at the top and older ones as you go down. It also contains the history of all the SDS units that your dealer has ever had.

Description of screen:

- A. System No. – This is the system number of each SDS unit
- B. Old System No. – This will display the original unit which came off lease and was replaced by the system in System No. column (if applicable).
- C. System Desc. – This is the type of system
- D. Lease Start Date & Lease End Date – This is the date the system arrived at the dealer and the date that the lease expires (leases are 3 years in length)
- E. Is Active – This is indication if the lease is still active
- F. Note – This area will only be used if there are any notes about this particular system (i.e. replacement for stolen unit)
- G. Export to excel – If you click this link you can export the all of the systems you are currently viewing into a excel document.
 - a. NOTE: This link will only export what is currently viewed on the screen (in the example only 10 units would be exported). If you want to export you entire dealer record, simply adjust the 'items per page' to the maximum amount.
- H. Print List – This will allow you to print all of the systems you are currently viewing.
 - a. NOTE: This link will only print what is currently viewed on the screen (in the example only 10 units would be printed). If you want to print you entire dealer record, simply adjust the 'items per page' to the maximum amount.

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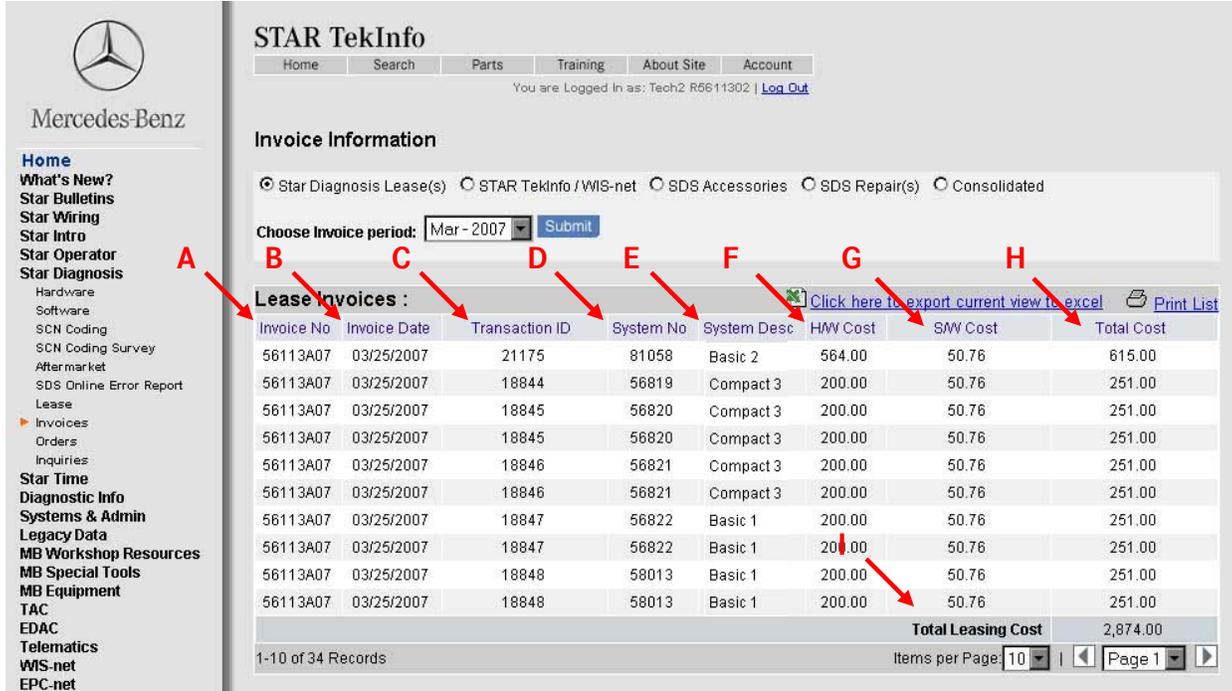
Invoices Menu –

When you click on the 'Invoices' submenu you can display all of the different charges that may be associated to the Star Diagnosis Program and Star TekInfo/WIS-Net.

These invoices can be displayed by the invoice period using the 'Choose Invoice Period' (See 'A')

Each of the different types of invoices can be displayed by clicking on each of the buttons. A detailed description of each type of invoice is on the following pages.

Star Diagnosis Lease Invoice -



STAR TekInfo

Home Search Parts Training About Site Account

You are Logged In as: Teoh2 R5611302 | [Log Out](#)

Invoice Information

Star Diagnosis Lease(s) STAR TekInfo / WIS-net SDS Accessories SDS Repair(s) Consolidated

Choose Invoice period:

Lease Invoices : [Click here to export current view to excel](#)

Invoice No	Invoice Date	Transaction ID	System No	System Desc	HW Cost	SW Cost	Total Cost
56113A07	03/25/2007	21175	81058	Basic 2	564.00	50.76	615.00
56113A07	03/25/2007	18844	56819	Compact 3	200.00	50.76	251.00
56113A07	03/25/2007	18845	56820	Compact 3	200.00	50.76	251.00
56113A07	03/25/2007	18845	56820	Compact 3	200.00	50.76	251.00
56113A07	03/25/2007	18846	56821	Compact 3	200.00	50.76	251.00
56113A07	03/25/2007	18846	56821	Compact 3	200.00	50.76	251.00
56113A07	03/25/2007	18847	56822	Basic 1	200.00	50.76	251.00
56113A07	03/25/2007	18847	56822	Basic 1	200.00	50.76	251.00
56113A07	03/25/2007	18848	58013	Basic 1	200.00	50.76	251.00
56113A07	03/25/2007	18848	58013	Basic 1	200.00	50.76	251.00
Total Leasing Cost							2,874.00

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Description of screen:

- A. Invoice No. - This invoice number will correspond to the charge that you will find on your Consolidated Parts Statement. The Consolidated Parts Statement can be found in the NetStar Reports area.
- B. Invoice Date - This is the date that the charge was processed
- C. Transaction ID - This is a unique ID for each invoice item, this can be used to make an inquiry about a specific charge for an SDS unit.
- D. System No. - This is the SDS unit that is being billed on this line of the invoice
- E. System Desc. - The type of SDS unit that is being billed on this line of the invoice
- F. H/W Cost - This is the Hardware Lease cost for the SDS unit.
- G. S/W Cost - This is the Software Cost for the SDS unit.
- H. Total Cost - This is the total Cost (H/W & S/W) for this SDS unit for this period.
- I. Total Leasing Cost - This is the total SDS lease cost for your dealership for the period

You can also print this invoice or export it to Excel, for instructions please refer to the 'Lease Menu' screen description shown on the previous pages.

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Star TekInfo/WIS-Net Invoice –

Invoice No	Invoice Date	Transaction ID	Description	Qty	Cost USD	Total Cost USD
56113A07	03/25/2007	21528		2	174.58	349.00
Total Cost						349.00

In this invoice you will see charges associated with Star TekInfo, stand-alone WIS-Net PC Licenses, and Star TekInfo Internet User IDs.

Description of screen:

- Invoice No. – This invoice number will correspond to the charge that you will find on your Consolidated Parts Statement. The Consolidated Parts Statement can be found in the NetStar Reports area.
- Invoice Date – This is the date that the charge was processed
- Transaction ID – This is a unique ID for each invoice item, this can be used to make an inquiry about a specific charge
- System Desc. – The type of charge that is being billed on this line of the invoice
- Qty – This is the per unit charge for Star TekInfo (Counts as qty 1) and additional WIS-Net Licenses or Star TekInfo Internet User IDs (Count as qty 1 for each License or ID)
- Cost USD – Cost per unit
- Total Cost USD – Total cost for this line item
- Total Cost – This is the total cost for all lines on this invoice for the period

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Accessories Invoice -

Invoice Information

Star Diagnosis Lease(s)
 STAR TekInfo / WIS-net
 SDS Accessories
 SDS Repair(s)
 Consolidated

Choose Invoice period:

A B C D E F G H

[Click here to export current view to excel](#)

Invoice No	Invoice Date	Transaction ID	Part No	Item Description	Qty	Cost USD	Total Cost USD
05101C07	03/25/2007	8092	6511610399Z		3	360.00	1,080.00
05101C07	03/25/2007	8129	6511371599Z		1	142.50	142.00
05101C07	03/25/2007	8130	6511133999		1	52.94	52.00
05101C07	03/25/2007	8131	6511110699Z		1	226.50	226.00
05101C07	03/25/2007	8132	6511133999		1	52.94	52.00
05101C07	03/25/2007	8174	6511133999		1	52.94	52.00
Total in USD							1,604.00

1-6 of 6 Records Items per Page: |

Star Diagnosis Accessories (e.g. cables, touch-screen pens, etc) can be purchased from two locations: the PDC and by calling the SDS help desk.

When you purchase an accessory from the PDC you are invoiced immediately by the PDC. However, when you purchase an accessory from the SDS helpdesk the invoice is sent from Germany to MBUSA and then MBUSA bills the dealer. This accessories invoice will reflect the accessories purchased from the SDS helpdesk.

Description of screen:

- A. Invoice No. – This invoice number will correspond to the charge that you will find on your Consolidated Parts Statement. The Consolidated Parts Statement can be found in the NetStar Reports area.
- B. Invoice Date – This is the date that the charge was processed
- C. Transaction ID – This is a unique ID for each invoice item, this can be used to make an inquiry about a specific charge
- D. Part Number – This is the part number of the accessory
- E. Item Description – This is the description of the accessory
- F. Qty – This is the number of items orders
- G. Cost USD – This is the cost per unit
- H. Total Cost USD – This is the total cost for this invoice line (qty x Cost USD)

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Repair Invoices -

Invoice Information

Star Diagnosis Lease(s)
 STAR TekInfo / WIS-net
 SDS Accessories
 SDS Repair(s)
 Consolidated

Choose Invoice period:

Repair Invoices : [Click here to export current view to excel](#)

A Invoice No	B Invoice Date	C Transaction ID	D System No	E Call No	F Arrival Date	G Contact Person	H Repair Note	I Cost USD
05101C07	03/25/2007	8373	82211	320689	02/23/2006	William Vetter	Compact3 repair basic flat rate. Replace upper shell with front cover. Replace connector board. Pro rata handling costs. Shipping costs.	1,168.00
Total Cost								\$1168.00

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The warranty for your Star Diagnosis System covers defects due to normal use. When a repair is needed because of damage (i.e. falling off cart and breaking screen) the repair costs must be paid by the dealer. This invoice will reflect these repair costs.

Description of screen:

- A. Invoice No. – This invoice number will correspond to the charge that you will find on your Consolidated Parts Statement. The Consolidated Parts Statement can be found in the NetStar Reports area.
- B. Invoice Date – This is the date that the charge was processed.
- C. Transaction ID – This is a unique ID for each invoice item, this can be used to make an inquiry about a specific charge.
- D. System No. – This is the system number of the unit that was repaired.
- E. Call No. – This is the call number from the SDS Helpdesk.
- F. Arrival Date – This is the date that the broken system arrived at the repair center in Germany.
- G. Contact Person – This is the person that called the SDS Helpdesk to get a replacement for the broken system.
- H. Repair Note – This is actually repairs that were done on the system
- I. Cost USD – This is the cost of the repair.

Consolidated Invoice -

The Consolidated Invoice is just a display of all four types of invoice on the same screen for the period selected.



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Orders Menu –

From the Orders menu you can:

- Order new SDS units*
- Renew SDS units that are coming off lease*
- Track the delivery of pending orders
- View the history of all orders delivered

*For security purposes, only users who have been authorized by your dealership's NetStar System Administrator (SA) can place orders for new SDS units or renew existing leases.

- The NetStar System Administrator (SA) must assign the responsibility of ordering/renewing SDS units to someone in the dealership.
 - Resource Name is : **"SDSDLORD"**
 - Resource Description: **"DLR DIAGNOSIS ORDER TRACK"**.
 - Listed under the 'Service' section of the 'Available Resources' drop down menu

The orders menu is split into four different areas:

- Order Status/History – Here is where you can track the delivery of pending orders and view the history of all SDS units delivered to your dealership.
- Systems to be Renewed – Here is you can see if you have any SDS units that will be coming off lease soon (or already came off lease) and order a renewal unit.
- Participation in Auto-Renewal Program – Here you can sign up for the auto-renewal program which means that MBUSA will order renewal unit for you automatically.
- New Order/System Upgrade – Here you can place a new order for a SDS unit or you can order a Hermann Measurement Technology Upgrade Kit (Compact3 only)

Each of the four areas is described in detail on the following pages.

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Order Status/History -

Orders Information										
Order System No	Old System No	System Ordered	New / Renew	Order Status Tracking #	Ordered By Date of Order	Proj Ship Date Ship Date	Delivery Date Lease End Date	Revise Pending Order	Revise System	
		BE2	New	Pending Approval	William Vetter 04/19/2007			BE2	<input type="checkbox"/>	
		CE3	New	Pending Approval	William Vetter 04/19/2007			CE3	<input type="checkbox"/>	
100377		BE2	New	Delivered 1201E8R66741045971	06/06/2006	08/29/2006 07/12/2006	07/19/2006 07/18/2009	N/A		
95079		MT3	New	Delivered 1201E8R66740005417	05/31/2006	08/23/2006 08/16/2006	08/16/2006 08/21/2009	N/A		
87724	18678	CE3	Renew	Delivered 1Z28924V6642938206	03/04/2005	05/27/2005 05/27/2005	05/31/2005 05/30/2008	N/A		

Revise Pending Order

1-10 of 10 Records Items per Page: 10 | Page 1

Description of screen:

- A. System # - This is system number of the SDS unit that has been already delivered to your dealership.
- B. Old System No. - If you have placed a renewal order, this will display the system that came off lease.
- C. System Ordered - This is the type of system you have ordered
 - a. NOTE: The description shown is abbreviated (i.e. BE), to see the full description just hover the mouse pointer over the abbreviation and a 'tool-tip' box will pop up.
- D. New/Renew - This is they type of order: New = New system order, Renew = Renewal system order
- E. Order Status & Tracking Number - This field will show you the actual status of your order and if the order is in transit or already delivered you will see the UPS tracking number. You can click on the tracking number and it will pull up all of the details about that package from UPS.
- F. Ordered By & Date of Order - This is the person that submitted the order and the date they submitted it.
- G. Proj Ship Date & Ship Date - Once the order has been approved by MBUSA you will see a projected ship date once Germany has accepted the order. Below you will see the actual ship date when the package leave Germany.
- H. Delivery Date & Lease End Date - This is date that UPS delivered the SDS unit to the dealership and the date the lease ends on the new SDS unit.
- I. Revise Pending Order - Here you can revise a pending order if you decide that want a different type of system or you ordered the wrong type. You can revise a pending order

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until MBUSA approves the pending order. After MBUSA has approved the order if you want to change it, you must contact MBUSA through the 'Inquiry' menu.

How to Revise a Pending Order:

If you want to revise a pending order, the process is simple:

1. Check the 'Revise System' box (See 'J' in illustration)
2. Select the type of system that you would like order using the 'Revise Pending Order' drop down menu (see 'I' in illustration)
3. Click on the 'Revise Pending Order' button
4. You will then see a confirmation that you order has been revised and you will see a the new information in 'Pending Order' in the 'Order Status/History' section.

Participation in Auto-Renewal Program -

Participation in Auto Renewal Program: No [Change](#)

Here you will see if your dealer participates in the Auto-Renewal Program where MBUSA will renewal all of your SDS units automatically when they come off lease. If your dealership does not participate in the program and you want to sign up, click the 'Change' Button and follow the instructions below.

Participation in Auto Renewal Program: No [Change](#)

The Star Diagnosis System Auto-Renewal Program has been created to ease the burden of submitting a renewal order for each SDS unit as it comes off lease. This enrollment will mean that a replacement order will be placed 3 months prior to the lease end to ensure seamless transition. A notification will be sent to the dealer representative when an order is placed.

NOTE: MBUSA will order the same model of system (or next generations of model line) as the system which is coming off lease.

- Example: Compact3 comes off lease - a Compact3w will be ordered.

I agree

[Auto Renewal](#) [Close](#)

When you click the 'Change' the menu will expand to explain the terms and conditions of the program. If you want to sign up, simply check the 'I agree' box and click on the 'Auto Renewal' button.

From this point on your SDS units will be automatically renewed for you. However, at any time you can stop participating in the program. This is simply done by clicking the 'Change' button again, checking the 'I Agree' box which will cause a 'Cancel Auto Renewal' Button to appear which you then have to click.

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Systems to be renewed -

Systems to be Renewed:						
System #	Current System	New System	Lease Start Date	Lease End Date	Renew Lease	
56819	BE	BE2	10/06/2004	04/13/2007	<input type="checkbox"/>	Click here to export current view to excel Print List
	Basic 1				<input type="checkbox"/>	<input type="button" value="Renew Lease"/>

1-1 of 1 Records Items per Page: 1 | Page 1

You will only see this menu populated if you have an SDS unit that:

- Has 6 months or less left on the lease
- The lease has expired and there has not been a replacement ordered

Description of screen:

- System # - This is system number of the SDS unit who's lease is about to end so the a renewal order must be placed.
- Current System - This is the type of system that is currently at the dealership
 - NOTE: The description shown is abbreviated (i.e. BE), to see the full description just hover the mouse pointer over the abbreviation and a 'tool-tip' box will pop up.
- New System - This is type of renewal system that you want to order.
- Lease Start Date - This is the date this unit's lease was started
- Lease End Date - This is the date that the unit's lease ends
- Renew Lease - This is the box that you check if you want to order a renewal system

How to order a Renewal SDS Unit:

If you have been granted access rights by your NetStar System Administrator (SA) you can order a renewal SDS unit. The process is simple:

5. Check the 'Renew Lease' box (See 'F' in illustration)
6. Select the type of system that you would like order using the 'New System' drop down menu (see 'C' in illustration)
7. Click the 'Renew Lease' button
8. You will then see a confirmation that you renewal order was placed and you will see a new 'Pending Order' in the 'Order Status/History' section

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New Order/System Upgrade –

New Order/System Upgrade:

New Order

Sys Upgrade

From this menu you can place orders for new equipment.

How to place a New system order:

If you want to place an order for a new system, you must click the 'New Order' and follow the instructions below.

New Order/System Upgrade:

New Order

Sys Upgrade

Contact Information for New Order / System Upgrade:

A → First Name * Last Name *
Telephone * Fax
User ID Email ID *

New Orders

System Number	System Description	HW Cost / Monthly	B → Quantity	Total HW Cost / Monthly
BE2	Basic 2	200.00	<input type="text" value="1"/>	200.00
CE3	Compact 3	395.00	<input type="text"/>	0.00
C3W	Compact 3 Wireless	60.00	<input type="text"/>	0.00
MT3	Compact 3 with Meas Tech	564.00	<input type="text"/>	0.00
M3W	Compact 3 with Meas Tech Wireless	20.00	<input type="text"/>	0.00
Total HW Cost / Monthly >				200.00
Total SW Cost / Monthly >				167.00
Total Cost / Monthly >				367.00

Update order

Submit Order

The menu will expand to show you the systems available for order. To order simply:

1. Fill out the Contact Information (see 'A' In the illustration)
2. Select the quantity of the type of system that you want to order (see 'B' In the illustration)
3. Click on the 'Update Order' button, this will calculate and display the monthly cost of the systems you are about to order.
4. Click on 'Submit Order' button.
5. You will then get an order confirmation message at the top of the screen and you will see the pending order appear in the 'Order Status/History' menu.

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How to place a System Upgrade order:

If you want to place an order to upgrade one of your Compact3 units by ordering a Hermann Measurement Technology unit, you must press the 'Sys Upgrade' button and follow the instructions below.

New Order/System Upgrade:

[New Order](#) [Sys Upgrade](#)

Contact Information for New Order / System Upgrade:

A → First Name * Last Name *
Telephone * Fax
User ID Email ID *

Upgrade Systems

System Number	Current System	Upgrade To System	Current Cost	New Cost after Upgrade	Upgrade
80909	Compact 3	Compact 3 with Meas Tech	395.0	564.0	<input type="checkbox"/>
84985	Compact 3	Compact 3 with Meas Tech	395.0	564.0	<input type="checkbox"/>
87724	Compact 3	Compact 3 with Meas Tech	395.0	564.0	<input type="checkbox"/>

C → **B** → [Upgrade](#)

The menu will expand to show you the Compact3 systems at your dealership that you can upgrade. To place and order for an upgrade simply:

1. Fill out the Contact Information (see 'A' In the illustration)
2. Select the system that you want to upgrade by checking its respective box (see 'B' In the illustration)
3. Click on the 'Upgrade' button.
4. You will then get an order confirmation message at the top of the screen and you will see the pending order appear in the 'Order Status/History' menu.

NOTE: The monthly Cost of the Compact unit hardware is displayed before the upgrade and after the upgrade for your reference. (see 'C' In the illustration)

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Inquiries -

The screenshot shows the STAR TekInfo website interface. On the left is a navigation menu with the Mercedes-Benz logo and various links. The main content area displays search results for 'Star Diagnosis: All SubCategories'. A table lists several documents with columns for Issue Date, Categories, Document, and Description. A red arrow points to the 'Inquiries' link in the left-hand navigation menu.

Issue Date	Categories Sub Categories	Document	Description
01-16-2007	Star Diagnosis	Star Diagnosis System purchase information for the Independent Service Providers. (451kb)	Star Diagnosis System purchase information for the Independent Service Providers.
01-16-2007	Star Diagnosis	Dealer SDS Order Form and Price Schedule (69kb)	SDS Order Form and price schedule for 2007
01-12-2007	Star Diagnosis	DAS Patch Table (131kb)	(January 12, 2007 Update) This table outlines DAS Releases and their respective patch notes.
12-21-2006	Star Diagnosis	DAS Patch 2006-12-15-0669 Available for Download (70kb)	DAS Patch 2006-12-15-0669 Available for Download
12-15-2006	Star Diagnosis	DAS Patch 2006-12-14-0668	DAS Patch 2006-12-14-0668 Available for Download

If have a question about an order, need some additional information about an invoice or just need a little help, you can send an inquiry to Dealer Workshop Service using the 'inquiries' submenu. Once you click on the 'Inquires' submenu the following 'Contact Us' screen will appear:

The screenshot shows the 'Contact Us' form on the STAR TekInfo website. The form includes a 'Subject' dropdown menu, 'Phone (Day):*' and 'Phone (Evening):*' text boxes, an 'Email:*' text box, and a 'Question:*' text area. A 'SUBMIT' button is located at the bottom of the form.

Select the subject 'Star Diagnosis Related' from the 'Subject' dropdown, fill out the rest of the information and click 'Submit'. Someone from Dealer Workshop Services will contact you as soon as possible about your inquiry.